



HURRICANE IAN RECOVERY INFO

Cape Coral, Lee County, and our local, state, and federal partners, continue infrastructure assessment, repairs, and widespread community recovery.

CAPE CORAL POINTS OF DISTRIBUTION OPEN WITH FOOD, WATER

One location is open in Cape Coral from 8 a.m. to 5 p.m. daily:

- Cape Coral Sports Complex, 1410 Sports Blvd.

More Points of Distribution are planned and will be announced soon. Check www.capecoral.gov for updates.

INDIVIDUAL AND BUSINESS ASSISTANCE

- Individuals can visit www.fema.gov to apply.
- Businesses can visit www.fema.gov or www.sba.gov to apply.

TRAFFIC INFORMATION

- For intersections without power, treat them like a four-way stop.

FREE DRINKING WATER

You must bring a container to fill up

Free drinking water is available to City Residents from 8 a.m. to 7 p.m. daily at these locations:

- Diplomat Middle School, 1039 NE 16th Terr.
- Mariner Middle School, 425 Chiquita Blvd N.

Bottled water is available at Points of Distribution.

STATE OF LOCAL EMERGENCY EXTENDED

- City Council held a Special Meeting and determined it was in the best interest of our City to extend the State of Local Emergency.

HYGIENE STATIONS

- Hygiene stations for residents will be opened in several locations. Once finalized, we will send out the locations.

HURRICANE DEBRIS

- City crews have completed the "first push" clearing of streets, and debris pickup began on 10/4/22.
- Hurricane debris must be placed at the curb in three separate piles:
 - a. Vegetative debris should be separate from construction debris (e.g. building materials, drywall, lumber, carpet.)
 - b. Do not place vegetation in plastic bags.
 - c. Appliances should be in their own pile.
- For more info, please visit www.capecoral.gov.
- Crisis Cleanup Hotline: 1-800-451-1954

DEBRIS DROP-OFF SITE

- Residents may drop off vegetative debris at 1130 NW 28th Place from 8 a.m. – 6 p.m. daily.
- You must bring ID to show you are a Cape Coral resident. Do not place debris in bags.

HOUSEHOLD TRASH

- Waste Pro household trash collections resume on Monday, October 3, using the regular collection schedule. Collection of recycling, horticulture, and bulk waste will resume later.

EMERGENCY PERMITTING

- City Council approved waiving all permit fees for the repair of damage caused by Hurricane Ian.

LCEC UPDATE AS OF 10/4

- LCEC announced they plan to have power restored to 95% of the power grid by 10/8.
- According to LCEC, power has been restored to 6,500 customers. The restoration process focuses on major facilities that supply power to main circuits to help energize essential services.
- LCEC reports they're receiving mutual aid from FPL and other electrical cooperatives.
- Visit lcec.net for updates.

WATER UPDATE AS OF 10/4

- Water is restored to 100% of the City. If you are a city utility customer and don't have water, please call 3-1-1 so a crew can be sent out to diagnose the problem.
- The boil water notice is still in effect. Bottled water should be used to brush teeth, drink, and cook. Once power is restored, boil water one minute before drinking or cooking with it. Limit washing machine and dishwasher use; avoid washing vehicles. Do not open manholes or sewer cleanouts to drain streets or yards.
- Call 3-1-1 to report locations of water leaks coming out of manholes.

BUSINESSES

- For a list of confirmed open businesses in our area visit www.capecoral.gov and click Hurricane Ian Recovery.

MENTAL HEALTH ASSISTANCE

- National Disaster Distress Helpline: 1-800-985-5990.
- NAMI Helpline: 1-800-950-6264 or text 9-8-8.
- United Way: Call 2-1-1.

OPERATION BLUE ROOF

- The Army Corps of Engineers is providing free fiber-reinforced sheeting to Lee County residents with a damaged roof. Sign up at bluroof.us.

INTERNET

- The City is working on getting residents access to satellite internet connectivity

UNLICENSED CONTRACTORS

- The City of Cape Coral urges our residents to protect themselves from contractor fraud. Some contractors are known to prey on homeowners in crisis. Victims wind up with unexpected out-of-pocket costs from the contractor, low-quality work, and long delays. Do NOT sign a contract with a vendor you have not vetted.
- To report an Unlicensed Contractor, contact Cape Coral Code Compliance at 239-242-3783.

CHARGING, INFORMATION STATIONS

- AC power strips are available for residents to charge devices at City Hall (1015 Cultural Park Blvd.), Cape Coral Police HQ (1100 Cultural Park Blvd.), and all Cape Coral Fire Stations except Station 10. Visit www.capecoralfire.com.
- Informational flyers are available in English and Spanish at the above-listed locations, as well as the Points of Distribution.

WANT TO HELP?

- **Donations accepted** - Ocean Church, 2016 Kismet Parkway, is accepting donations of water and non-perishable food only from 8 a.m. until 5 p.m. Residents can pick up supplies at this location as well.
- **If you want to volunteer**, contact the Red Cross, Volunteer Florida, or contact the United Way at 2-1-1.
- **Become a Debris Removal Contractor** - Contact Ceres Environmental at Ceresenvironmental.com or 1-800-218-4424 or Tetra Tech at disasterrecoveryhiring.com or 866-960-2325, option 2.

S.O.S. (Service on the Street) SQUAD

- City employees are working with American Red Cross to distribute hot lunch, dinner, water, and informational flyers to Cape Coral residents.

DIAL 3-1-1 OR (239) 573-3000 TO GET INFORMATION FROM 7 A.M. - 11 P.M. DAILY.